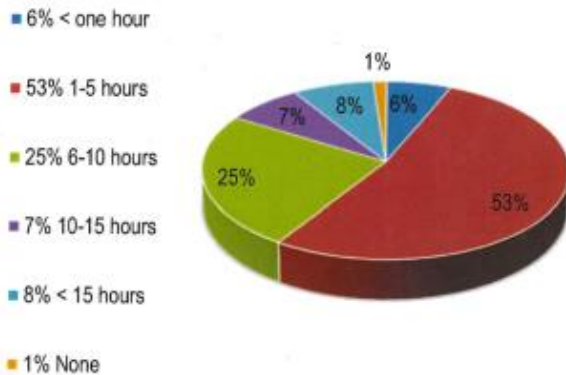


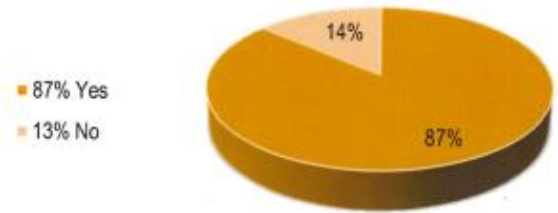
# Texas Department of Family & Protective Services Survey Summary

## Time Savings/Efficiency

*How much time do you perceive you saved on documenting cases?*



*Are you able to do any same day documentation using SpeakWrite?*



*If you have been a caseworker for one year or more, rate the items below for time savings and efficiency regarding the use of SpeakWrite as compared to your previous methods (prior to using SpeakWrite).*

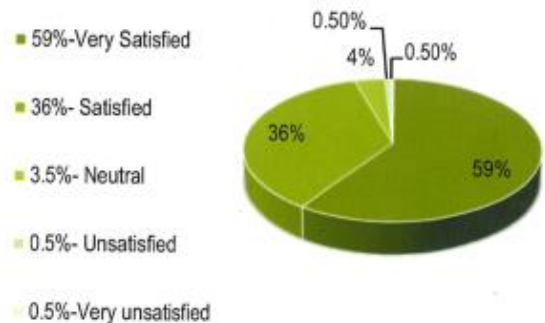
ACTIVITY	SIGNIFICANT TIME SAVINGS	SOME TIME SAVINGS	NO CHANGE	TAKES LONGER
Completion of documentation closer to the time of actual contact	71.3%	24.9%	3.3%	0.5%
Data entry time using SpeakWrite	70.8%	24%	3.9%	1.3%
Travel time savings since receiving SpeakWrite	35.4%	20.7%	43.2%	0.7%

## Quality & Satisfaction

*Do you feel that you are able to provide better quality casework services based on SpeakWrite use?*



*Overall, how would you describe your satisfaction with the SpeakWrite system?*



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TXDFPS Staff have this to say when asked how SpeakWrite impacts their casework:

*"SpeakWrite is an important tool to me as it reduces the amount of time I spend sitting at the desk typing, especially when that time could be spent making face to face contact with my families."*

*"I enjoy using SpeakWrite because it makes my job easier because my unit hasn't been fully staffed in three years. Because of this my use of SpeakWrite greatly helped me out in all avenues of my documentation. Having SpeakWrite is like having additional workers helping you out. I love it!"*

*"I am able to give better detail because I am dictating on the day of the interview so the details are fresher."*

*"It saves time and enables me to spend more time investigating."*

*"If I did not have SpeakWrite, I would not be able to complete my job. If they take it away, I might need to look for a new job. It is the most valuable tool I have."*

*"I love SpeakWrite. It is an enormous help aiding us in keeping up with 24 hour documentation, especially for us in the rural areas where we may be in our car the majority of the day."*

*"SpeakWrite helps my casework quality and saves me a lot of time in documentation."*

*"SpeakWrite has made me a much better caseworker, I can now spend more time with my CL's. SpeakWrite is always reliable and fast. It makes the job such less stressful having SpeakWrite as a tool."*

*"I could not do this job without SpeakWrite!"*

*"This service enables me to provide quality service for our clients. Documentation is accurate and returned quickly."*

