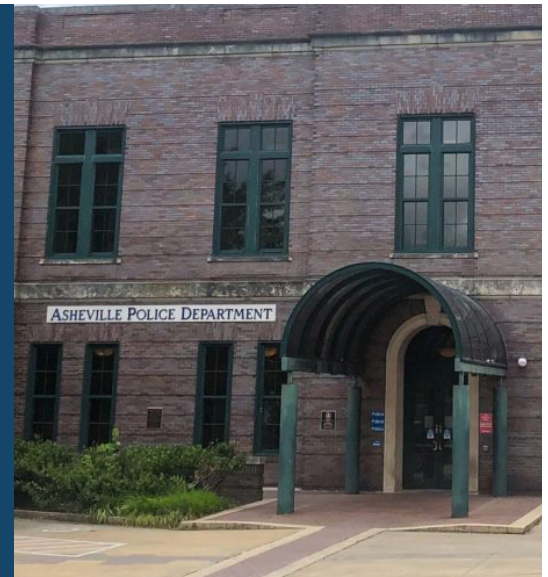


# “LESS TIME SUMMARIZING INTERVIEWS [...] MORE TIME FOLLOWING UP ON CASES.”

## ASHEVILLE POLICE DEPARTMENT CASE STUDY



### OVERVIEW

Prior to using SpeakWrite, their investigators would have to spend time typing out long interviews, or watching the entire video and taking notes. Over the course of one year, the Asheville PD **saved their employees almost 14 work days** by sending 93 hours of recordings to SpeakWrite, rather than having their staff listen to, and transcribe the recordings.\* That allowed the department to keep their investigative resources focused on their cases, rather than on documenting evidence.

\*The average time to type a minute of audio is 6 minutes per recorded audio minute.

### ABOUT ASHEVILLE, NORTH CAROLINA

- Asheville Police Department: **200 Sworn**
- Asheville Population: **92,000**
- Customer Since: **June 2019**

### STATS

- **35** jobs done
- **5,583** minutes of audio submitted
- **Use case:** CID Interview room- Homicides, Sexual Assaults, Felony Assaults, Kidnapping

### THE SOLUTION

“ We have mainly utilized SpeakWrite for interview transcriptions involving crimes against persons (Homicides, Sexual Assaults, Felony Assaults, Felony Kidnapping). Speakwrite is a simple, streamlined, system that allows us to log into Evidence.com, pull up the recorded interview, and submit the interview through Evidence.com for transcription. Evidence.com then emails you (typically by the end of the day or the next day) to advise that the transcription is ready. **The transcription is attached to the original video** recording and is submitted with discovery when sharing related case files with the DA’s Office. The document can also be downloaded and changes/additions can be easily notated on the document.

Overall, the transcription services allowed for investigators to spend less time on transcribing/summarizing interviews and focus more time on following up on cases. For example an interview that was several hours long would likely take a week (or longer) to document by an investigator. By utilizing the transcription services the same interview would be completed in a much shorter period of time. It would only take a few hours to review the transcript to make corrections and add in non-verbal documentation/words that the transcriber didn’t notate. Also, the transcriptions presented us with the details that we needed to follow up on surveillance footage (that would likely not be available as time passes), witnesses, alibis etc.”  
-Lieutenant CIS, Sean Aardema