

“THE SPEED AT WHICH WE RECEIVE OUR RESULTS ARE AMAZING.”

MURIETTA POLICE DEPARTMENT CASE STUDY



OVERVIEW

The Murrieta Police respond to calls to keep their community safe, but when an arrest goes to trial, they need an accurate account of what happened during the incident. When footage needs to be transcribed for a court proceeding, their staff used to listen to the entire recording to create a transcript or a summary, a process they describe as “very time consuming”. Instead, they have chosen to send their recordings to SpeakWrite through Evidence.com. With over 15 hours of video that needed to be transcribed in just the past year, SpeakWrite **saved their department over 90 hours- or the equivalent of two work weeks** for a full time employee*.

*The average time to type a minute of audio is 6 minutes per recorded audio minute.

ABOUT MURIETTA, CALIFORNIA

- Murietta Police Department: **92 Sworn**
- Murietta Population: **114,000**
- Customer Since: **August 2018**

STATS

- **27+** jobs done
- **906+** minutes of audio submitted
- **Use case:** Body worn cameras of interviews closing cases faster

THE SOLUTION

Murrieta PD had used another service to type work at times in the past, but once they learned of the integration with SpeakWrite, they found a much simpler way to **streamline the process** and save time. “This integration is just easier for us. Instead of having to listen to an hour or so of spoken word, it is **much quicker** for us to review a typed transcript. [It has] help streamline and make transcript requests much easier. **Productivity has been helped** by the speed at which we can request and receive the requested transcript.”

For body worn footage in particular, their department would rely on having an officer watch or listen to an entire interview and then summarize it in their own words in a written report. But now, with SpeakWrite, they can include a **complete and accurate** transcript of the entire interview- without eating up the officer’s time.

With the simple, 3 click ordering process, their department no longer has to struggle with downloading files from Evidence.com and securely sending them to a court reporter or outside service. Now they just select the piece of evidence they need transcribed and have a transcript back in a matter of hours.

“It is very easy... **results come back quickly...** the speed at which we receive our results are amazing.”

-Admin Sergeant, Jeremy Durant-