



# SPEAKWRITE CASE STUDY

## BACKGROUND

This police department in a city with a population of 200,000 has approximately 300 sworn officers. In 2016, the department sought a solution to help free up their detectives' time, and that's when they discovered SpeakWrite.

## CHALLENGE

Before using SpeakWrite, detectives had to type up all of their interview and interrogation transcripts themselves. This took up a significant amount of their time and prevented them from focusing on their primary job, solving cases. Administrative tasks such as transcription were becoming a burden on their productivity, and the department needed to find a solution that could help them overcome this challenge.

## SOLUTION

SpeakWrite provided the department with a transcription service that allowed their detectives to generate accurate and timely transcripts of their interviews and interrogations without having to type them out themselves. By using SpeakWrite, the department's detectives were freed up to work on their cases, allowing them to focus on solving crimes and bringing justice to the community.

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## RESULT

The SpeakWrite solution proved to be a tremendous help to this department, with their detectives now able to spend more time working on cases and less time on administrative tasks. This has resulted in faster case resolution times and more efficient use of the detectives' time. This police department has been using SpeakWrite since 2016, and their captain has recommended the service to others, stating, "Give it a try, I think you will be happy with their service."

SpeakWrite has proven to be an invaluable tool for this department, helping to improve detective productivity and reduce administrative burden. By freeing up their detectives' time, the department has been able to solve cases faster and more efficiently. SpeakWrite transcription services have allowed the detectives to focus on their primary job, which is keeping the community safe.