



# Why Human-Centered Tech Still Matters in Child Protection Work

As child protection agencies explore the role of AI in social work, ethical questions are front and center—especially when it comes to documentation and decision-making. AI offers speed and automation, but in high-stakes environments like child welfare, the human element is essential.

At SpeakWrite, we believe there's a better way to support caseworkers under pressure—without replacing people or introducing opaque AI systems into sensitive workflows.

Frontline professionals in child and family services are facing unprecedented workloads, burnout, and staffing shortages. A major source of that stress? Documentation. Caseworkers often spend hours each day typing reports, assessments, and visit notes—time that could be better spent engaging with families or conducting investigations.

That's where SpeakWrite comes in. We offer human-powered transcription services, purpose-built for agencies like yours. Caseworkers simply dictate their notes—by app, phone, or computer—and our team of trained U.S.-based transcriptionists returns fully formatted documents, often in under 3 hours.

## **Here's what sets us apart:**

- No AI-generated text
- No software installations or learning curves
- CJIS-compliant for law enforcement and social services

## **By offloading the burden of typing, SpeakWrite helps agencies:**

- Reduce burnout and staff turnover
- Stay current on documentation and meet legal timelines
- Improve accuracy and accountability with verbatim records
- Free up time for direct service and field work



As conversations around AI and ethics in social work evolve, we think it's worth asking: What does ethical technology look like in child protection?

For us, it means using tools that:

- Respect the complexity of human judgment
- Protect the privacy and dignity of the families we serve
- Support—rather than replace—the professionals doing the work

If you're interested in learning more about how SpeakWrite supports frontline teams without adding more software or staff, we'd love to connect.